

PRODUCT OVERVIEW

INTERCALL

DcData is a leading Open Source and IP telephony provider specializing in Linux, voice over IP and the Asterisk® IP PBX platform. Our experience and commitment to product excellence along with outstanding client service ensures maximum reliability and value for money.

DcData's 'Intercall' voice service offers highly competitive rates on national, cellular and international telephone calls. Per second billing and call charge discounts ensure maximum accuracy and considerable telephony savings.

SERVICE OFFERING

- Site Configuration:
- **DcData** will assist with the application of the required bandwidth transport layer.
- Hardware Provisioning:
- All client-side routing equipment is provided by **DcData** and remains the property of **DcData**.
- **DcData** will advise the client of any PBX trunk port requirements if applicable.
- Installation:
- Installation incurs a once off fee, with no further costs associated with any further call outs to site.
- Account Management:
- Presentation of all applicable reporting requirements as stipulated by the client.
- Presentation of new products and technology advancements.
- Traffic Management.
- Billing Methodology:
Rates and billing methodology per applicable voice traffic type is fixed and equated to current published PSTN rates and billing methodology.

INTERCALL VOICE OVER IP

The **DcData Intercall** voice service is delivered over the public Internet, wireless, VPN or Metro-net/City-fiber where available. Carrier-grade compression and error correction codecs are utilized to ensure maximum speech quality and reliability at all times. Per second billing offers reduced rates in comparison to current published PSTN rates in the following billing increments:

- Local calls:
Billed per second from the first second.
- National calls:
Billed per second from the first second.
- International calls:
Billed per second from the first second.
- Cellular calls:
Billed per second from the first second.
- 087 numbers and on net calls
Billed per second from the first second.